CERTIFICATE
OF REGISTRATION

intertek
Total Quality. Assured.

This is to certify that the management system of:

Telelink Business Services EAD

Main Site: 6, Panorama Sofia Str.,
Sofia, Bulgaria

has been registered by Intertek as conforming to the requirements of:

ISO/IEC 20000-1:2018

The management system is applicable to:

Design, development, implementation, administration, maintenance and monitoring of information, communication infrastructures and systems, including information security and protection of privacy information.
Performing audit and analysis of information, communication infrastructures and systems, including information and cybersecurity.
Delivery, installation, configuration, commissioning and maintenance of computer and IT equipment.
Providing IT services and products based on cloud technologies, software development and software application support.
Information technology consulting and training, including information and cybersecurity, business processes and protection of privacy information.
Providing cybersecurity monitoring and management services.

This certificate includes 4 appendices for sites legal entities, addresses and scopes of the multisite organization.

Certificate Number:
0120114

Initial Certification Date:
20 August 2013

Date of Certification Decision:
09 June 2022

Issuing Date:
29 November 2022

Valid Until:
09 December 2024

Certified by Intertek since:
27 November 2021

Calin Moldovean
President, Business Assurance

Intertek Certification Limited, 10A Victory Park, Victory Road, Derby DE24 8ZF, United Kingdom