

# CERTIFICATE OF REGISTRATION

This is to certify that the management system of:

## Telelink Business Services Group AD

Main Site: 2 "Donka Ushlinova" Str., Garitage Park, Building 1, fl.4,  
Sofia, Bulgaria

has been registered by Intertek as conforming to the requirements of:

### ISO 37001:2016

The management system is applicable to:

Corporate governance and administration.

Design, development, implementation, administration, warranty and out-of-warranty support, monitoring and management of information, communication infrastructures and systems, including information security and protection of privacy information.

Performing audit and analysis of information, communication infrastructures and systems, including information and cybersecurity.

Delivery, installation, configuration, implementation, integration, migration, commissioning and maintenance of computer and IT equipment and software products and licenses (routers, switches, servers, disk arrays, virtualization systems, backup systems, firewalls).

Providing IT services and products based on cloud technologies, business analysis, software development, integration, testing and software application support.

Information technology consulting and training, including information and cybersecurity, business processes and protection of privacy information.

Providing cybersecurity monitoring and management services.

Delivery, assembly, installation, and configuration of IoT devices, management platform and complex solutions. Training on the use and operation of IoT devices and management platform. Warranty and out-of-warranty support.

*This certificate includes 3 appendices for sites legal entities, addresses and scopes of the multisite organization.*

**Certificate Number:**

0116902

**Initial Certification Date:**

20 August 2021

**Date of Certification Decision:**

28 June 2024

**Issuing Date:**

28 June 2024

**Valid Until:**

19 August 2027



**Calin Moldovean**

President, Business Assurance

Intertek Certification Limited, 10A Victory  
Park, Victory Road, Derby DE24 8ZF, United  
Kingdom



# APPENDIX TO CERTIFICATE OF REGISTRATION

This appendix identifies the locations covered by the management system of

## Telelink Business Services Group AD

This appendix is linked to main certificate #0116902 and cannot be shown nor reproduced without it.

### Telelink Business Services Group AD

2 "Donka Ushlinova" Str., Garitage Park, Building 1, fl.4, Sofia, Bulgaria

Corporate governance and administration.



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### Telelink Business Services EAD

2 "Donka Ushlinova" Str., Garitage Park, Building 1, fl.4, Sofia, Bulgaria

Design, development, implementation, administration, warranty and out-of-warranty support, monitoring and management of information, communication infrastructures and systems, including information security and protection of privacy information.

Performing audit and analysis of information, communication infrastructures and systems, including information and cybersecurity.

Delivery, installation, configuration, implementation, integration, migration, commissioning and maintenance of computer and IT equipment and software products and licenses (routers, switches, servers, disk arrays, virtualization systems, backup systems, firewalls).

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### Telelink Business Services DOOEL

72 Fyodor Dostoevski Str., entrance 1, floor 4, app. 5,  
Skopje, North Macedonia

Design, development, implementation, administration, warranty and out-of-warranty support, monitoring and management of information, communication infrastructures and systems, including information security and protection of privacy information.

Performing audit and analysis of information, communication infrastructures and systems, including information and cybersecurity.

Delivery, installation, configuration, implementation, integration, migration, commissioning and maintenance of computer and IT equipment and software products and licenses (routers, switches, servers, disk arrays, virtualization systems, backup systems, firewalls).

Providing IT services and products based on cloud technologies, business analysis, software development, integration, testing and software application support.

Information technology consulting and training, including information and cybersecurity, business processes and protection of privacy information.

Providing cybersecurity monitoring and management services.

